



# Repotting Services

*This service is available in-store only and an appointment is required for existing plants.*

This is a service we provide to customers needing a containerized houseplant or tropical repotted into a new container. Our repotting service is available year-round, but in general, the best time to re-pot a plant is May-August. We will not re-pot bonsai or large cactus (10" pot or larger). Any plants repotted by our team are not guaranteed, including the existing pot as it may have to be broken to remove the existing plant. Labor fees for this service are determined individually by the project.

**Repotting Existing Plants** – An existing plant is one that you currently have in your possession. Size and plant health are key factors in determining if we can provide the service for your existing plant; therefore, you must first provide a photo of the plant to be re-potted so that we can determine if we will complete the job. No plant can be brought in and dropped off without going through this vetting process first. Photos can be emailed to [gardeninfo@plantkingdom.net](mailto:gardeninfo@plantkingdom.net).

Once the plant has been vetted and approved, you must then select a new pot before the service is scheduled. The fee for this service depends on the size of the new pot and if specialized techniques, extended time, and/or specialty soil are required and an estimate will be given once the new pot has been selected.

If your job is approved for repotting, we will schedule a date for you to drop off your plant. Payment for this service is due upon pickup or before delivery. Customers are required to pick it up within one day of completion. Larger plants that cannot be transported upright after we have repotted them must be delivered (an additional fee applies).

**Repotting New Plants** – Our “new plant” repotting service applies only to plants being repotted at the time of purchase. Size and type of plant are key factors in determining if we will provide this service for your new plant. Repotting can cause stress on a plant; therefore, we do not generally recommend repotting newly purchased plants for at least 6-12 months to allow enough time for them to recover from the stress of adjusting to their new environment in your home. We will still provide this service upon request after cautioning. Larger plants that cannot be transported upright must be delivered, otherwise, we will not repot them.

Repotting jobs of new plants are free of charge when purchasing the plant and soil from us. If you need or would like delivery, this will be an additional fee. The new pot can be brought in or purchased from us. Depending on the season and team availability this service could occur at the time of purchase but generally requires you to come back to pick it up either the same day or the next day. Customers are required to pick up their plant within one day of completion. Any remaining soil not used will be sent home with you as well.