



The Plant Kingdom
Garden Center & Landscape Service

On-Site Landscape Consultation Service

This service includes a one-hour, on-site appointment with our professional Horticulturalist to review the site, identify plant species, diagnose pest or disease issues, answer questions, discuss current issues and goals, offer design suggestions, and assess the best plan of action. On-site appointments are complimentary with the purchase of a \$100 Plant Kingdom gift card at the time of scheduling. This gift card is non-refundable and scheduled appointments are required for this service.

Sketches and estimates are not necessarily included with this service and payment. Each project is unique and may or may not require additional time by the horticulturalist to complete necessary recommendations, sketches, or estimates. Once your site has been reviewed by our horticulturalist he or she will determine the total scope of your project and discuss any additional fees required to complete the design and estimating process before proceeding forward.

On-site Landscape Consultation Service Disclaimer

Scheduled appointments are required for our on-site consultation service. On-site appointments are complimentary with the purchase of a \$100 Plant Kingdom gift card. Payment for this gift card is required at the time of scheduling. Gift cards purchased for this service may not be used on the date of purchase and are non-refundable.

Sketches and estimates are not necessarily included in this service and payment. If it is determined that a sketch and estimate is required for the project you will be billed at our standard rate of \$75.00/hour for this service. Payment for your sketch and estimate will be due at the time of your sketch and estimate review appointment. Your gift card may be used for this purchase. During our peak season (April – June) turnaround time from initial appointment to finished project will be extended. Scheduling your appointment during the months of July – March will allow for the quickest turnaround time.

If it is necessary to cancel or reschedule your appointment, call 502.893.7333 before the close of business on the business day before your appointment. You may also contact the Horticulturalist directly via cell phone or email address if they have provided you with this information. If we are unable to answer, please leave a detailed message. Late cancellations or no show appointments are not eligible for a refund. Appointments re-scheduled due to no-show or late cancellation are subject to additional fees.

Out of respect for our Horticulturalist's time, please notify our team if you are expected to arrive late for your appointment. Late arrivals (10 min or more) may require rescheduling. Additional payment is not required for rescheduled appointments due to a late arrival as long as it is rescheduled within 10 days of the original appointment. Appointments rescheduled after the 10 day window are subject to additional fees. We thank you for your cooperation.