



On-Site Landscape Consultation & Design

This service includes a one-hour, on-site appointment with our professional Horticulture Designer to review the site, identify plant species, diagnose pest or disease issues, answer questions, discuss current issues and goals, offer design suggestions, and assess the best plan of action. Our initial onsite fee of \$75.00 is due at the time of scheduling and is not refundable. Scheduled appointments are required for this service. Each project is unique and may or may not require additional time by the designer to complete necessary recommendations, drawings, or quotes. Once your site has been reviewed and you and your designer determine the total scope of your project your designer will discuss any additional fees required to complete the design and quoting process before proceeding forward.

On-site Landscape Consultation & Design Disclaimer

Scheduled appointments are required for our on-site consultation and design services. Initial on-site appointments are \$75. Payment for this service is required at the time of scheduling. This fee is non-refundable. Drawings and quotes requiring no more than 30 minutes additional completion time following the initial appointment are included in the initial \$75.00 fee. Drawings and quotes requiring more than 30 minutes additional time as well as those requiring additional site visits and/or consulting with sub-contractors will be billed out at our standard rate of \$75.00/hour. Payment for these additional design services is due before receiving your plan, recommendations, and quote. During peak season (April – June) turnaround time from initial appointment to finished project may be extended. Scheduling your appointment during the months of July – March will allow for the quickest turnaround time.

If it is necessary to cancel or reschedule your appointment, call 502.893.7333 before the close of business on the business day before your appointment. You may also contact the designer directly via cell phone or email address if they have provided you with this information. If we are unable to answer, please leave a detailed message. Late cancellations or no show appointments are not eligible for a refund. Appointments re-scheduled due to no-show or late cancellation are subject to additional fees.

Out of respect for our designer's time, please notify our team if you are expected to arrive late for your appointment. Late arrivals (10 min or more) may require rescheduling. Additional payment is not required for rescheduled appointments due to a late arrival as long as it is rescheduled within 10 days of the original appointment. Appointments rescheduled after the 10 day window are subject to additional fees. We thank you for your cooperation.